



Military Surface Deployment & Distribution Command

Required Delivery Date (RDD)

How RDD's Work in DPS



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SDDC Personal Property Operations





RDD OVERVIEW



- The purpose of this presentation is not so much to hammer home the rules and regulations governing RDD's but instead to focus on some of the challenges in the DP3 RDD process that are faced by Customers, PPSO's and TSP's. Most of the issues we see regarding RDD's seem to be more of a process related problem than anything else.
- The process to establish the Required Delivery Date (RDD) for a DPS shipment can make it difficult for the customer to understand what the actual RDD is.
- Throughout counseling, shipment routing, award, and pre-move survey, DPS will use and display numerous dates before the actual RDD is established and printed on the GBL.
- PPSO's and TSP's must understand how the different dates in the process relate to establishing the RDD and ensure the customer ultimately knows what their RDD actually is.
- An erroneous and/or misunderstood RDD can cause an unnecessary and preventable hardship for DoD customers and their families.



RDD OVERVIEW



- The following slides will outline the overall process for establishing the RDD of a Code 4 CONUS to OCONUS, and how and why the RDD may be need to be adjusted prior to printing the GBL.
- Please note that for the sake of time management, not all slides you would normally see in the counseling, routing, and award screens are included in this presentation. Only screens specifically applicable in the RDD process are viewed.



DPS RDD Dates



- There are 5 different dates in a DPS record associated with establishing the RDD:
 - 1. Customers Desired/Requested Delivery Date**
 - 2. Estimated Shipment Arrival Date at Destination**
 - 3. Scheduled Delivery Date**
 - 4. Planned/Agreed Delivery Date**
 - 5. Required Delivery Date**

- We will examine how each date serves a purpose to establish the RDD from counseling through GBL printing.



Customers Desired Delivery Date



The RDD process begins in counseling, where the customer provides their desired delivery date. This date is the first and the most important date in the entire RDD process. You will see how the desired delivery date will carry through all the way to the pre-move survey, where it will drive what ultimately will be a negotiation between the TSP and the customer to arrive at an agreed upon RDD.

DPS - Test - 1.5.1.949 - V3 - Windows Internet Explorer
https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=nw8sI18UBub7411Je08q

Defense Personal Property System (DPS) Unclassified//FOUO-Privacy Act Applies

Home Site Map Log Out

Home 2DHSL DPS Analytics Customer Surveys Forms Rates Counseling Tracking Shipment Mgmt DPS User Satisfaction Consignment Gui

Show: Counseling Thursday, January 03, 2013 4:14:54 PM Reports Saved Queries: HELP

Counselor Menu

- Shipment Queue
- People Finder
- Order Finder

Counseling Menu

- Customer Profile
 - Customer Information
 - Point of Contact
- Customer's Orders
 - Enter Order Information

Order [23]

- Orders Details
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Counselor Questions
 - Summary
- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery

Pickup and Delivery

PPSO Outbound Supervisor: [Bernardo, Steven -- KKFA]
Customer: [Papi, Big -- United States Air Force -- 375915384]

Click on the to display the list of addresses or add an Address. From the address list select the pickup and delivery locations if applicable.
To add an address to your list click on the ; enter the address information and select 'Save Address'.

* Is this a Local Move? Yes No

Dates

* Desired Pickup Date 31-Jan-2013 * Desired Delivery Date 14-Mar-2013

Pickup & Delivery

* Authorized Pickup Address
CO Home
COLORADO
SPRINGS, CO 80901
5555555555

* Authorized Delivery Address
OS Home
GRAFENWOHR, GERMA
NY
5555555555

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Estimated Shipment Arrival at Destination and Desired Delivery Date

This page shows the customers desired delivery date of 14 March. It also shows an estimated shipment arrival at destination of 25 March. This date is generated by DPS using an average transit time for all codes of service in the channel. It only gives a general idea of what the transit time may be. All dates will have to be a mutual agreement between the customer and the TSP. At this point it's very important to emphasize that the needs of the member/employee, and individual TSP's capabilities will have to apply in order to reach a mutual agreement on an RDD that is reasonable to both the customer and TSP. This will become more evident as we move through these screens

The screenshot displays the Defense Personal Property System (DPS) interface. The main content area is titled "Scheduling" and shows the following information:

- PPSO Outbound Supervisor: [Bernardo, Steven -- KKFA]
- Customer: [Papi, Big -- United States Air Force -- 375915384]

A blue box contains the following text: "Based on the total estimated weight of **10,000** pounds, it will take **2** days to pack this shipment and **1** additional day(s) for pickup. It is estimated that it will take **51** days for this shipment to be delivered to the customers destination."

The "Shipment Dates" section is highlighted with a red box and contains the following information:

Desired Pickup Date:	Jan 31, 2013	Desired Delivery Date:	Mar 14, 2013
Estimated shipment arrival date at destination :	Mar 25, 2013		

Below the dates, there are several questions with radio button options:

- Are you requesting a direct delivery? Yes No
- Do you have a preferred TSP? Yes No
- Do you have a non-preferred TSP? Yes No



Estimated Shipment Arrival at Destination and Desired Delivery Date



Since the customers desired delivery date of 14 Mar is less than the estimated transit time of 25 March, DPS will generate a warning stating the desired delivery date is less than the "normal" transit time.

The screenshot shows the Defense Personal Property System (DPS) interface. The browser address bar displays the URL: https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=oORGxNPKIH4cs6mL7u4. The page title is "Defense Personal Property System (DPS)" and it includes navigation links for Home, Site Map, and Log Out. The main navigation menu includes Home, 2DMSL, DPS Analytics, Customer Surveys, Forms, Rates, Counseling, Tracking, Shipment Mgmt, DPS User Satisfaction, and Consignment Gui. The current page is "Counseling" and the date is Tuesday, January 08, 2013 2:53:44 PM. The left sidebar contains a Counselor Menu with options like Shipment Queue, People Finder, and Order Finder, and a Counseling Menu with options like Customer Profile, Customer Information, Point of Contact, Customer's Orders, and Enter Order Information. The main content area shows a "Scheduling" section for a shipment. A red box highlights a warning message: "WARNING: your desired delivery date is less than the normal transit time to this destination. The origin transportation office may contact you to change this date if no moving company accepts this timeframe." Below the warning, a text box states: "Based on the total estimated weight of 10,000 pounds, it will take 2 days to pack this shipment and 1 additional day(s) for pickup. It is estimated that it will take 51 days for this shipment to be delivered to the customers destination." The "Shipment Dates" section includes a note: "Note: All dates, including the 'Desired delivery date', will be negotiated with the Transportation Service Provider during the premove survey. The 'Estimated Shipment Arrival Date at Destination' is the standard transit time required based on the origin, destination, and estimated weight of shipment." A table shows the following dates: Desired Pickup Date: Jan 31, 2013; Desired Delivery Date: Mar 14, 2013; Estimated shipment arrival date at destination: Mar 25, 2013. Below the table, there are radio buttons for "Are you requesting a direct delivery?" (Yes/No), "Do you have a preferred TSP?" (Yes/No), and "Do you have a non-preferred TSP?" (Yes/No). The page footer includes "Unclassified/FOUO-Privacy Act Applies" and "Trusted sites | Protected Mode: Off".



Delivery Information



Shipment Summary Page

Under delivery information, it is stated that the shipment “WILL” be delivered on the desired delivery date. This can be misinterpreted by the customer. The RDD has not been established or finalized at this point, and this statement may cause the customer to assume the RDD is already finalized.

The screenshot shows the Defense Personal Property System (DPS) interface. The browser address bar displays the URL: https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=oORGxNPKihY4cs6mL7u4. The page title is "Defense Personal Property System (DPS)". The navigation menu includes: Home, 2DMSL, DPS Analytics, Customer Surveys, Forms, Rates, Counseling, Tracking, Shipment Mgmt, DPS User Satisfaction, and Consignment Gui. The current page is "Counseling". The date and time are "Tuesday, January 08, 2013 3:15:02 PM".

The main content area is divided into several sections:

- Pickup Information:** Your Household Goods have a desired pickup date of 31-Jan-2013 from the pickup address: CO Home, COLORADO SPRINGS, CO 80901, 5555555555.
- Delivery Information:** Your Household Goods will be delivered on the desired delivery date of 14-Mar-2013 to the delivery address: OS Home, GRAFENWOHR, GERMANY, 5555555555. This section is highlighted with a red box.
- In-Transit Address:** Your In-Transit address is: Boston Home, BOURNE, MA 02532, 5555555555.
- Estimated Weight:** Here is the breakdown of your total estimated weight:

Your estimated Household Goods weight	9,650 lbs
Your estimated PBP&E [Pro Gear] weight	200 lbs **
Your Spouse's estimated PBP&E [Pro Gear] weight	150 lbs **
Total estimated weight	10,000 lbs

The footer of the page includes "Unclassified/FOUO-Privacy Act Applies" and "Trusted sites | Protected Mode: Off".



Delivery Information



In addition to the delivery information, this page also shows the estimated shipment arrival date of 25 March. So far there is a lot of information for the customer and even a counselor to digest. The customer has entered their desired delivery date, received an estimated shipment arrival at destination date, and delivery information stating their shipment will be delivered on their desired delivery date. And this is just the beginning of the RDD process. In the next step we will print the DD forms 1299 and 1797. You will see how the customer may be even more confused by these documents.

The screenshot displays the Defense Personal Property System (DPS) interface. The browser title is "DPS - Test - 1.5.1.950 - V3 - Windows Internet Explorer". The URL is "https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&sn=oORGxNPKdHY4cs6mL7u4". The page header includes "Defense Personal Property System (DPS)" and "Unclassified//FOUO-Privacy Act Applies". The navigation menu includes "Home", "2DMSL", "DPS Analytics", "Customer Surveys", "Forms", "Rates", "Counseling", "Tracking", "Shipment Mgmt", "DPS User Satisfaction", and "Consignment Gui". The "Show:" dropdown is set to "Counseling". The date and time are "Tuesday, January 08, 2013 6:13:45 PM".

The main content area displays the following information:

- ** The weight of BBP&E does not count against your weight allowance.
- You will be responsible for the excess cost of \$ 0
- Special items included in your shipment**
Front load washer/dryer
- Additional Information**
Your estimated shipment arrival at destination is on 25-Mar-2013 .
- You have NOT requested direct delivery.

At the bottom of the content area, there is a checkbox labeled "Click here to verify that the customer information above is correct" which is checked. Below this are buttons for "Print", "<< Previous", and "Next >>".



DD Forms 1299 & 1797



Defense Personal Property System (DPS)
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Home | Site Map | Log Out

Home 2DMSL DPS Analytics Customer Surveys Forms Rates Counseling Tracking Shipment Mgmt DPS User Satisfaction Consignment Gui

Show: Counseling Tuesday, January 08, 2013 6:21:06 PM Reports Saved Queries: HELP

Counselor Menu

- Shipment Queue
- People Finder
- Order Finder

Counseling Menu

- Customer Profile
 - Customer Information
 - Point of Contact
- Customer's Orders
 - Enter Order Information

Order [23]

- Orders Details
 - Rank & Hard Copy Orders
 - Order Information
 - Duty Stations
 - Orders Selection
 - Tour Information
 - Additional Information
 - Counselor Questions
 - Summary
- Shipment
 - Create New Shipment
 - Current Shipments
 - 1-HHG
 - Pickup & Delivery

Shipment Submit

PPSO Outbound Supervisor: [Bernardo, Steven -- KKFA]

Customer: [Papi, Big -- United States Air Force -- 375915384]

Please review the forms for accuracy. Once reviewed and any changes completed, click submit button to complete the Customer's application.

Forms Required

You will need Acrobat Reader version 8.0 or earlier to view or print these forms in Portable Document Format (PDF).



DD Form 1299 (Application for Shipment and/or Storage of Personal Property)	View & Print
DD Form 1797 (Personal Property Counseling Check list)	View & Print

These forms may be printed for review before submission. These forms are considered to be a DRAFT until a counselor has reviewed and Submitted the Shipment request.

<< Previous Submit

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DD Form 1299



Note the Scheduled Date for Delivery in block 12 of the DD Form 1299 has populated the “estimated shipment arrival at destination date”. (which is an average transit time for all codes of service in the channel) So now we have an estimated date that is labeled as an actual scheduled date. We have seen numerous cases of the customer assuming this is their RDD.

https://dpstest.sddc.army.mil/counseling/shipmentFormervlet?formId=DD1299&shpSeqId=53373 - Windows Internet Explorer

APPLICATION FOR SHIPMENT AND/OR STORAGE OF PERSONAL PROPERTY <i>(Read Privacy Act Statement on back before completing form.)</i>		1. DATE PREPARED (YYYYMMDD) 20130108	2. SHIPMENT NUMBER 1 / 1 HHG
3. NAME OF PREPARING OFFICE		4. TO (Responsible Origin Personal Property Shipping Office) a. NAME JPPSO-COLORADO SPRINGS, CO	
5. NAME OF DESTINATION PERSONAL PROPERTY SHIPPING OFFICE CPPSO-GRAFENWOEHR		b. ADDRESS (Street, Suite Number, City, State, ZIP Code) 131 S. TEJON ST., SUITE 800 COLORADO SPRINGS, CO 80903	
6. MEMBER OR EMPLOYEE INFORMATION			
a. NAME (Last, First, Middle Initial) Papi, Big WD	b. RANK/GRADE COL/O-6	c. SSN XXX-XX-5384	d. AGENCY United States Air Force
7. REQUEST ACTION BE TAKEN TO TRANSPORT OR STORE THE FOLLOWING:			
a. HOUSEHOLD GOODS/UNACCOMPANIED BAGGAGE/ITEMS/NO. OF CONTAINERS (Enter quantity estimate)			
(1) POUNDS 10000	(2) POUNDS OF PROFESSIONAL BOOKS, PAPERS, AND EQUIPMENT (PBP&E) (Enter "NONE" if not applicable) 200	(3) EXPENSIVE AND VALUABLE ITEMS (Number of cartons)	
b. MOBILE HOME INFORMATION (Enter dimensions in feet and inches)			
(1) SERIAL NUMBER	(2) LENGTH	(3) WIDTH	(4) HEIGHT
(5) TYPE EXPANDO (Describe)			
c. MOBILE HOME SERVICES REQUESTED (X as applicable)			
<input type="checkbox"/> CONTENTS PACKED <input type="checkbox"/> MOBILE HOME BLOCKED <input type="checkbox"/> MOBILE HOME UNBLOCKED <input type="checkbox"/> STORED AT ORIGIN <input type="checkbox"/> STORED AT DESTINATION			
8. THIS SHIPMENT/STORAGE IS REQUIRED INCIDENT TO THE FOLLOWING CHANGE OF STATION ORDERS:			
a. TYPE ORDERS (X one) <input checked="" type="checkbox"/> PERMANENT <input type="checkbox"/> TEMPORARY		b. ISSUED BY AF	c. NEW DUTY ASSIGNMENT Graf
d. DATE OF ORDERS (YYYYMMDD) 20121203	e. ORDERS NUMBER 23	f. PARAGRAPH NO.	g. IN TRANSIT TELEPHONE NO. (Include Area Code) 555555555
h. IN TRANSIT ADDRESS (Street, Apartment Number, City, State, ZIP Code) Boston Home BOURNE, MA 02532			
9. PICKUP (ORIGIN) INFORMATION		10. DESTINATION INFORMATION	
a. ADDRESS (Street, Apartment Number, City, County, State, ZIP Code) (If a mobile home park, include mobile home court name) CO Home COLORADO SPRINGS, CO 80901		a. ADDRESS (Street, Apartment Number, City, County, State, ZIP Code) (If a mobile home park, include mobile home court name) OS Home GRAFENWOHR, GERMANY 555555555	
b. TELEPHONE NUMBER (Include Area Code) 555555555 / steven.r.bernardo.civ@mail.mil		b. AGENT DESIGNATED TO RECEIVE PROPERTY none	
11. EXTRA PICKUP/DELIVERY ADDRESS (If applicable) N/A		12. SCHEDULED DATE FOR (YYYYMMDD)	
		a. PACK 20130129	b. PICKUP 20130131
		e. DELIVERY 20130325	
13. REMARKS consumables est. 0 lbs, Front Load Washer/Dryer , Pounds of Spouse's Professional Books, Papers and Equipment (PBP&E): 150. Occupation: Teacher			



DD Form 1797



DD Form 1797

The RDD listed using the members desired delivery date.

DPS uses these dates on the 1299 and 1797 because the RDD has not yet been established.

This should be pointed out to the customer.

https://dpstest.sddc.army.mil/counseling/ShipmentFormServlet?formId=DD1797&shipSeqId=53373 - Windows Internet Explorer

ROUTINE USE(S): Information contained in this system of records may be provided to a carrier, for the purpose of helping to resolve or adjudicate claims brought by Defense Transportation System users.

DISCLOSURE: Voluntary; however, failure to provide the requested information may delay settlement of a claim.

1. NAME (Last, First, Middle Initial) Papi, Big	2. SOCIAL SECURITY NUMBER XXX-XX-5384	3. GRADE/RANK/RATING COL/O-6
4. ISSUING AUTHORITY AF	5. ORDER NUMBER AND PARAGRAPH 23	6. DATE (YYYYMMDD) 20121203

7. CHECKLIST (Record special instructions on back)

PART I - HOUSEHOLD GOODS		PART II - UNACCOMPANIED BAGGAGE (Continued)	
X	(1) Entitlements under the order described above (number of shipments, authorized destination, etc.)	N/A	(7) Items of extraordinary value.
X	(2) Weight allowances: PCS 18000 TDY 800	N/A	(8) Whom to contact in the event of loss or damage.
X	(3) Weight restriction at new duty station, if any.	N/A	(9) VIP - Very Important Papers (the importance of documentation).
X	(4) Member's responsibility to reimburse the Government for any excess costs occasioned by this/these shipment(s).	N/A	(10) Member's responsibility to complete and turn in quality control form.
X	(5) Pickup date and required delivery date as determined by requirements of the member: PUD 20130131 RDD 20130314	N/A	(11) Member's responsibility to reimburse the Government for any excess costs occasioned by this/these shipment(s).
N/A	(6) Mode/method of shipment, including name of carrier if known.	N/A	(12) Unauthorized items and disposal of useless items.
X	(7) Unauthorized items and disposal of useless items.	N/A	(13) Professional books, papers, and equipment.
X	(8) Professional books, papers, and equipment.	N/A	(14) Member's responsibility to contact the destination ITO immediately upon arrival to give a point of contact for the ITO when property arrives.
N/A	(9) Member's responsibility to prepare and submit a complete DD Form 1701, Inventory of Household Goods.	N/A	(15) Procedure to designate agent to release property or accept property in absence of member and use of Power of Attorney or informal letter of authority.
X	(10) Servicing/deservicing appliances.	PART III - NONTEMPORARY STORAGE	
X	(11) Temporary storage (contractual or intransit).	N/A	(1) Entitlements under this order, special services, etc.
X	(12) Checking inventory at origin and destination, noting discrepancies on reverse of PPGBL, DD Form 619, and carrier's inventory prior to signing.	N/A	(2) Included as part of HHG weight allowance when stored at Government expense.
X	(13) Checking DD Form 619 prepared by carrier at origin for complete accuracy of information recorded thereon.	N/A	(3) Where stored and for how long.
X	(14) Member's responsibility to sign delivery documents and release them to carrier immediately upon delivery of property and completion of delivery services and annotation of discrepancies.	N/A	(4) Pickup date.
X	(15) Member's responsibility to contact the destination ITO immediately upon arrival to give a point of contact for the ITO when property arrives.	N/A	(5) Appliance servicing.
X	(16) Member's responsibility to contact origin and destination ITOs if there is any change in orders or there are other factors that could affect delivery of the shipment.	N/A	(6) Checking inventory at time of pickup.
X	(17) Extra pickup or delivery charges, when applicable.	N/A	(7) What documentation given to member and its importance to him.
X	(18) Procedure to designate agent to release property or accept property in absence of member and use of Power of Attorney or informal letter of authority.	N/A	(8) Items of extraordinary value, excess weight/cost.
X	(19) What documentation given to member and its importance to him.	N/A	(9) Member's responsibility to reimburse the Government for any excess costs occasioned by this/these shipment(s).
		N/A	(10) Unauthorized items and disposal of useless items.
		N/A	(11) Professional books, papers and equipment.
		N/A	(12) Member's responsibility to contact the destination ITO immediately upon arrival to give a point of contact for the ITO when property arrives.
		N/A	(13) Procedure to designate agent to release property or accept property in



PPSO Route and Award



After the shipment has been submitted, we go to the PPSO routing Queue for route and award

The screenshot shows the 'Route Shipments' page in the Defense Personal Property System (DPS). The page title is 'Route Shipments' and it includes a navigation menu on the left with categories like 'Outbound Management', 'Inbound Management', 'SIT Management', 'Shipment Requests and Corrections', 'QA Management', 'Administration', and 'Search/Reports'. The main content area features a search filter with fields for 'Last Name' and 'SSN/EIN', and a table of shipment records. The table has columns for Status, Route Shipment, View/Edit Shipment, Customer Name, Customer SSN, Orders Number, Shipment Number, Requested Pickup Date, Short Fuse, Shipment Type, Rate Type, and Channel. Two rows of data are visible in the table.

Status	Route Shipment	View/Edit Shipment	Customer Name	Customer SSN	Orders Number	Shipment Number	Requested Pickup Date	Short Fuse	Shipment Type	Rate Type	Channel
Reviewed by Counselor and Approved to go to Route/Book	Route	View/Edit	Three, Army3	XXX-XX-9853	sep4-2	1	2008-09-11	No	HHG	STANDARD	
Reviewed by Counselor and Approved to go to Route/Book	Route	View/Edit	Papi, Big	XXX-XX-5384	23	1	2013-01-31	No	HHG	STANDARD	US74 To GE



PPSO Route Queue



This is the first screen in the RDD process where an estimated RDD will first appear using the transit time from the DPS loaded transit tables for the code of service selected, which is a code 4. The Route screen shows an estimated RDD of 2013-04-08, This will be the RDD that the TSP accepts when awarded the shipment.

It must be noted the customer has never seen the transit time based upon the actual code of service. The date of 08 April would have no meaning to the customer unless it is explained to them prior to and during the pre-move survey.

Route A Shipment

Customer Name: Papi, Big
Customer SSN: XXX-XX-5384
Orders Number: 23
Service Branch: Air Force
Counseling Date: 2013-01-08
Requested Earliest Pack Date: 2013-01-29
Requested Pickup Date: 2013-01-31
Requested Latest Pickup Date: 2013-03-14
Estimated Weight: 10000
Shipment Market: IHG
Shipment Type: HHG
Delivery Country: GM
Channel: US74

Select the Code Of Service desired (only 1 selection allowed), and then click the Submit Code Of Service Button
Estimated Cost(s) are based on an average of all TSP rates for the channel-cos. Rates for DPM type shipments are not available currently.

Selected	COS	Estimated Cost	Transit Time (Days)	Estimated RDD
<input checked="" type="radio"/>	4	4589.6	67	2013-04-08
<input type="radio"/>	T	4450.4	69	2013-04-10
<input type="radio"/>	HF	N/A	transit time not found	transit time not found

Submit Code Of Service

Back



PPSO Route Queue



Shipment has now been Routed by the PPSO.
Dates have been established showing an estimated RDD of 08 April = transit time
The members desired delivery date is now re-labeled as the "requested" delivery date of 14 March

Shipment Routed

Click Save and Continue to complete the routing of this shipment.

Save and Continue
Back

Customer Name:	Papl, Big
Customer SSN:	XXX-XX-5384
Orders Number:	23
Service Branch:	Air Force
Counseling Date:	2013-01-08
Requested Earliest Pack Date:	2013-01-29
Requested Pickup Date:	2013-01-21
Requested Latest Pickup Date:	2013-03-14
Requested Delivery Date:	2013-03-14
Transit Time:	67
Estimated RDD:	2013-04-08
Estimated Weight:	10000
Shipment Market:	IHHG
Shipment Type:	IHHG



PPSO Award Queue



DPS - Test - 1.5.1.950 - V3 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=2eC9TRSkLX0uCXvh.BAui

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Home 2DMSL DPS Analytics Customer Surveys Forms Rates Counseling Tracking **Shipment Mgmt** DPS User Satisfaction Consignment Gui

Show: Shipment Mgmt Tuesday, January 08, 2013 6:55:49 PM Reports Saved Queries: HELP

Main

- Outbound Management
 - Route Shipments
 - Award Shipments
 - Premove Surveys
 - Pending
 - Preapprovals
 - Pending
 - Outbound Shipments
 - SIT@Origin
- Inbound Management
- SIT Management
- Shipment Requests and Corrections
- QA Management
- Administration
- Search/Reports

Award Shipments

Click the column header to sort the list by that column. Use the Display Count dropdown to select the number of rows to display on the page. Use the arrows and page number links at the bottom to scroll between the pages.

Last Name:
SSN/EIN:

Status	Award Shipment	View/Edit Shipment	Customer Name	Customer SSN	Orders Number	Requested Pack Date	Requested Pickup Date	Requested Latest Pickup Date	Short Fuse	Shipment Type	Rate Type	Chan
Transportation Service Provider (TSP) Selection	Award	View/Edit	Papi, Big	XXX-XX-5384	23	2013-01-29	2013-01-31		No	HHG	STANDARD	US74 GE

Rows Per Page:

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PPSO Award Queue



DPS - Test - 1.5.1.950 - V3 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=2eC9TRSkLX0uCXvh.BAu

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Home 2DMSL DPS Analytics Customer Surveys Forms Rates Counseling Tracking **Shipment Mgmt** DPS User Satisfaction Consignment Gui

Show: Shipment Mgmt Tuesday, January 08, 2013 6:59:37 PM Reports Saved Queries: HELP

The Shipment Has Been Awarded To AAA SYSTEMS, INC. (AAAS)

Please click the Save and Continue button below to complete the transaction.

Customer Name:	Papi, Big	Save and Continue
Orders Number:	23	Back
Requested Earliest Pack Date:	2013-01-29	
Requested Pickup Date:	2013-01-31	
Requested Latest Pickup Date:		
Requested Delivery Date:	2013-03-14	
RDD:	2013-04-08	
Estimated Weight:	10000	
Shipment Type:	HHG	
Shipment Market:	iHHG	
Channel:	US74 To GE	
Code Of Service:	4	
TSP:	AAAS	

Still in the PPSO award queue
Shipment has been awarded to a TSP
Requested (desired) delivery date shows 14 March
Note the estimated RDD or 08 April is now labeled as the RDD

Unclassified/FOUO-Privacy Act Applies

Trusted sites | Protected Mode: Off | 100%



TSP Award Queue



DPS - Test - 1.5.1.950 - V4 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=qzCvuvHveOAHol0H2Cv

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Show: [Shipment Mgmt](#) [Reports](#) Saved Queries: [HELP](#)

Tuesday, January 08, 2013 7:10:22 PM

Standard Shipment Awards

Click the column header to sort the list by that column. Use the Display Count dropdown to select the number of rows to display on the page. Use the arrows and page number links at the bottom to scroll between the pages.

Status	Award Response	View Shipment	Customer Name	Customer SSN	Requested Pack Date	Requested Pickup Date	Requested Latest Pickup Date	Required Delivery Date	Shipment Type	Channel	Code Of Service
Awarded to tsp	Respond	View	Papi, Big	XXX-XX-5384	2013-01-29	2013-01-31		2013-04-08	HHG	US74 To GE	4

Rows Per Page:

1 Shipment found, displaying 1 shipment, from 1 to 1. Page 1 / 1

1 2 3 4 5 6 7 8 9 10

1 Shipment found, displaying 1 shipment, from 1 to 1. Page 1 / 1

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https://dpstest.sddc.army.mil/shipmentmanager/jspfaces/tsp/offers/StandardOffers.faces Trusted sites | Protected Mode: Off 100%

We are now if the TSP Award Queue
Note the RDD shown is 08 April 2013



TSP Award Queue



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Show: [Shipment Mgmt](#) Tuesday, January 08, 2013 7:14:07 PM Reports Saved Queries: [HELP](#)

Standard Shipment Award

Customer Name: Papi, Big
Requested Pickup Date: 2013-01-31
Requested Delivery Date: 2013-03-14
RDD: 2013-04-08
Estimated Weight: 10000
Shipment Type: HHG
Shipment Market: IHHG
Channel: US74 To GE
Code Of Service: 4

This shipment has been awarded. Click the Accept button below to accept the shipment. Although refusal of this shipment is allowed, it may result in suspension in this shipment market.

Primary Pickup and Delivery Locations

Location	Street	City	State	County	Zip	Country
PRIPCK	CO Home	COLORADO SPRINGS	CO	EL PASO	80901	US
PRIDLV	OS Home	GRAFENWOHR				GM

Before accepting the shipment, the TSP sees both the Requested (desired) Delivery date and the RDD. Now the TSP knows that the transit time for the shipment to destination in 08 April, and more importantly they know the members desired delivery date of 14 March.

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TSP Award Queue



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https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=quzCvuvHveOAHo10H2Cv

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V4

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2DMSL DPS Analytics Customer Surveys Rates TSPQP Form History Tracking **Shipment Mgmt** Best Value Scoring DPS User Satisfaction Clair

Show: Shipment Mgmt Tuesday, January 08, 2013 7:17:17 PM Reports Saved Queries: HELP

Shipment Award Accepted - Finished

Customer Name:	Papi, Big
Customer SSN:	XXX-XX-5384
Service Branch:	Air Force
Order Number:	23
Order Type:	Permanent Change of Station
Shipment Type:	iHHG
BL/GBL Number:	KKFA0000702
Channel:	US74 To GE
Code Of Service:	4
TSP SCAC:	AAAS
TSP Name:	
Pickup Agent:	MA M&S
Actual Pickup Date:	
Delivery Agent:	PA M&S
Required Delivery Date:	2013-04-08
Planned/Agreed Delivery Date:	
Earliest Delivery Date:	N
Direct Delivery:	N

This shipment has been accepted. Click the continue button below to return to the Award Queue.

Shipment has been accepted with an RDD of 08 April
At this point the Planned/agreed delivery date is blank.
This date will automatically be populated with the customers desired delivery date for the pre-move survey.

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TSP Pre-move Survey



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https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=pzSKorNN37c5KD-ZAvOPi

Defense Personal Property System (DPS) Unclassified/FOUO/Privacy Act Applies

Home Site Map Log Out

Customer Surveys Rates TSPQP Form History Tracking **Shipment Mgmt** Best Value Scoring DPS User Satisfaction Claims Consignment Guide TSP Agents/Reps

Show: Shipment Mgmt Tuesday, January 08, 2013 7:22:28 PM Reports Saved Queries: HELP

Pre-move Surveys

Click the column header to sort the list by that column. Use the Display Count dropdown to select the number of rows to display on the page. Use the arrows and page number links at the bottom to scroll between the pages.

GBL:

Last Name:

SSN/EIN:

Filter Clear Refresh

Status	Pre-move Survey	Preapproval	View/Edit Shipment	BL/GBL	Customer Name	Customer SSN	Orders Number	Requested Pack Date	Requested Pickup Date	Planned Pack Date	Planned Pickup Date	Required Delivery Date	Shipment Type	CI
Offer Accepted and Pre-survey Pending	Enter Pre-survey		View/Edit	KKFA0000702	Papi, Big	XXX-XX-5384	23	2013-01-29	2013-01-31			2013-04-08	HHG	U: GI

Rows Per Page: 10 Rows Per Page

! Shipments found, displaying 1 shipments, from 1 to 1. Page 1 / 1

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TSP Pre-move Survey



It is during the pre-move that the customer and the TSP will negotiate pack, pick up, and the RDD. This process is vital to successfully set up and accomplish the move. On this screen the planned/agreed delivery date is automatically populated with the customers desired delivery date of 14 March, and the RDD shown is 08 April. By first considering the needs of the customer, and taking into account the capabilities of the TSP to deliver the shipment as close to that time as possible, a mutual agreement between the customer and TSP can be reached.

Customer Name: Papi, Big
BL Number: KKFA0000702

Location	Street	City	State	County	Zip	Country
PRIPCK	CO Home	COLORADO SPRINGS	CO	EL PASO	80901	US
PRIDLV	OS Home	GRAFENWOHR				GM

Enter Pre-move Survey Information

Planned/Agreed Packing Begin Date (yyyy-mm-dd): 2013-01-29

Planned/Agreed Pickup Date (yyyy-mm-dd): 2013-01-31

Planned/Agreed Latest Pickup Date (yyyy-mm-dd):

Customer Planned Destination Arrival Date (yyyy-mm-dd):

Customer Housing Availability (yyyy-mm-dd):

Planned/Agreed Delivery Date (yyyy-mm-dd): 2013-03-14

Required Delivery Date (yyyy-mm-dd): 2013-04-08

Pre-move Survey Method: In Person (I)

Estimated Weight: 0

Submit Pre-survey Items

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90%

This date is the customers desired delivery date

RDD (at the time of award)



Pre-Move Survey Dates



All date fields in the premove can be edited by the TSP during pre-move. The planned/Agreed delivery date is the key field used to set the final and actual RDD. This date is directly linked to the RDD field and whatever this date shows will actually become the RDD. For this shipment, the TSP and customer have agreed on the current planned/agreed delivery date of 14 March. Once the TSP clicks the submit presurvey survey items button, the planned/agreed delivery date will become the RDD.

The screenshot shows the Defense Personal Property System (DPS) web application. The browser address bar displays the URL: https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=pzSKorNN37c5KD-ZAvOPi. The page title is "Defense Personal Property System (DPS)". The navigation menu includes "Customer Surveys", "Rates", "TSPQP Form History", "Tracking", "Shipment Mgmt", "Best Value Scoring", "DPS User Satisfaction", "Claims", "Consignment Guide", "TSP Agents/Reps", "Reports", and "Saved Queries". The main content area shows a table with customer information:

Customer Name:	Papl. Big	Location	Street	City	State	County	Zip	Country
BL Number:	KICFA0000702	PRIPCK	CO Home	COLORADO SPRINGS	CO	EL PASO	80901	US
		PRIDLV	OS Home	GRAFENWOHR				GM

Below the table is the "Enter Premove Survey Information" form. The "Customer Housing Availability Date (yyyy-mm-dd):" field is highlighted with a red box and contains the value "2013-03-13". Other fields include:

- Planned/Agreed Packing Begin Date (yyyy-mm-dd): 2013-01-29
- Planned/Agreed Pickup Date (yyyy-mm-dd): 2013-01-31
- Planned/Agreed Latest Pickup Date (yyyy-mm-dd): 2013-01-31
- Customer Planned Destination Arrival Date (yyyy-mm-dd): 2013-03-13
- Planned/Agreed Delivery Date (yyyy-mm-dd): 2013-03-14
- Earliest Delivery Date (yyyy-mm-dd): 2013-03-14
- Latest Delivery Date (yyyy-mm-dd): 2013-04-08
- Required Delivery Date (yyyy-mm-dd): 2013-04-08
- Premove Survey Method: In Person (I)
- Estimated Weight: 10000

The "Submit Presurvey Items" button is located at the bottom of the form.



Pre-Move Survey Complete



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https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=pzSKorNN37cSKD-ZAvOPi

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DPS - Test - 1.5.1.950 - V4

Defense Personal Property System (DPS) Unclassified//FOUO, Privacy Act Applies

Home Site Map Log Out

Customer Surveys Rates TSPQP Form History Tracking Shipment Mgmt Best Value Scoring DPS User Satisfaction Claims Consignment Guide TSP Agents/Reps

Show: Shipment Mgmt Tuesday, January 08, 2013 7:47:47 PM

Enter Additional Preapproval Items

Print BL/GBL

Location	Street	City	State	County	Zip	Country
PRIPCK	CO Home	COLORADO SPRINGS	CO	EL PASO	80901	US
PRIDLV	OS Home	GRAFENWOHR				GM

Presurvey Information

Survey Method: I

Packing Begin Date: 2013-01-29

Planned Pickup Date: 2013-01-31

Required Pickup Date: 2013-01-31

Customer Planned Destination Arrival Date (yyyy-mm-dd): 2013-03-13

Customer Housing Availability Date (yyyy-mm-dd): 2013-03-13

Planned/Agreed Delivery Date (yyyy-mm-dd): 2013-03-14

Required Delivery Date (based on pickup date): 2013-03-14

Earliest Delivery Date (yyyy-mm-dd): 2013-03-14

Latest Delivery Date (yyyy-mm-dd): 2013-04-08

Required Delivery Date (yyyy-mm-dd): 2013-03-14

Estimated Weight: 10000

Return To Premove Survey Queue Back

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Done Trusted sites | Protected Mode: Off 90%

TSP Shipment Pre-Survey Completed screen
The RDD has been changed to March 14



Customer RDD Notification



- Information related to your shipment scheduled to be picked up on Thursday, January 31, 2013 from COLORADO SPRINGS, CO shipping to GRAFENWOHR, GERMANY moved under BL number (KKFA0000702) has been modified.
-
- 1. The following information has been recently changed:
 - Required Delivery Date Changed to: Thursday, March 14, 2013
-
- 2. Should you have a question concerning this information, contact your Transportation Office, Transportation Service Provider (TSP), or local servicing agent.
-
- Origin Transportation Office Phone:
 - Destination Transportation Office Phone:
 - (AAAS) AAA SYSTEMS, INC.
 - Primary Phone: 4256739010
 - Secondary Phone: 8003425775
-
- The local servicing agent handling your shipment is;
 - Origin Servicing Agent: MA M&S Phone: 5555555555
 - Destination Servicing Agent: PA M&S Phone: 5555555555
-
- "The information contained in this email may contain Privacy Act information and is therefore protected under the Privacy Act of 1974." Failure to protect Privacy Act information could result in a \$5,000 fine.

Because the RDD changed during the pre-move survey, an e-mail notification is sent to the customer. This is automatic any time the RDD is changed.



Change the RDD



After the pre-move, if for some reason the RDD needs to be changed prior to the GBL being printed, the TSP can change the RDD, either by updating the pre-move survey, or from the view edit shipment information page. At no time should this be accomplished without the customers or PPSO's knowledge. Remarks must be made in shipment management to help document any such actions.

The screenshot displays the 'View/Edit Shipment Information' page in the Defense Personal Property System (DPS). The page is divided into several sections:

- Primary Information:**
 - Customer Name: Papi, Big
 - Customer SSN: XXX-XX-5384
 - Service Branch: Air Force
 - BL Number: KKFA0000702
 - Shipment Type: HHG
 - Shipment Market: IHGG
 - Origin GBLOC: KKFA
 - Destination GBLOC: WKAS
 - Releasing Agent:
 - Receiving Agent:
- TSP and Servicing Agent Info:** [Edit Servicing Agents](#)
 - TSP SCAC: AAAS
 - Origin Servicing Agent: MA M&S
 - Origin Servicing Agent Phone Number: 5555555555
 - Destination Servicing Agent: PA M&S
 - Destination Servicing Agent Phone Number: 5555555555
- Customer Contact Information:** [Edit Customer Contact](#)
- Shipment Dates:**
 - Requested Pack Date: 2013-01-29
 - Requested Pickup Date: 2013-01-31
 - Requested Latest Pickup Date:
 - Requested Delivery Date: 2013-03-14
 - Planned Pack Date: 2013-01-29
 - Planned Pickup Date: 2013-01-31
 - Planned Latest Pickup Date: 2013-01-31
 - Planned Delivery Date: 2013-03-14
 - Actual Pack Date:
 - Actual Pickup Date:
 - Actual Delivery Date:
 - Scheduled Delivery Date:
 - Required Delivery Date: 2013-03-14
- Weights:** [Edit Weights](#)

A red box highlights the **Edit Dates** button in the Shipment Dates section.



Change the RDD



DPS - Test - 1.5.1.950 - V4 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=pzSKorNN37cSKD-ZAvOPi

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V4

Defense Personal Property System (DPS) Unclassified/FOUO/Privacy Act Applies Home Site Map Log Out

Customer Surveys Rates TSPQP Form History Tracking Shipment Mgmt Best Value Scoring DPS User Satisfaction Claims Consignment Guide TSP Agents/Reps

Show: Shipment Mgmt Tuesday, January 08, 2013 8:11:18 PM Reports Saved Queries: HELP

Main

- Shipment Awards/Offers
- Outbound Management
 - Remove Surveys
 - Pending
 - Preapprovals Pending
 - Outbound Shipments
 - SIT@Origin
- Inbound Management
- Shipment Requests and Corrections
- Warnings and Suspensions
- Search/Reports

Edit Shipment Dates

Shipment Requested Dates

Requested Pack Date:	2013-01-29
Requested Pickup Date:	2013-01-31
Requested Latest Pickup Date:	
Requested Delivery Date:	2013-03-14

Shipment Planned Dates

After modifying the planned dates, click the Update Planned Dates button to commit the changes

Planned Pack Date:	2013-01-29
Planned Pickup Date:	2013-01-31
Planned Latest Pickup Date:	2013-01-31
Customer Planned Destination Arrival Date (yyyy-mm-dd):	2013-03-13
Customer Housing Availability Date (yyyy-mm-dd):	2013-03-15
Planned/Agreed Delivery Date (yyyy-mm-dd):	2013-03-14

From edit shipment dates, the RDD is changed by updating the planned/agreed delivery date

Done Unclassified/FOUO/Privacy Act Applies Trusted sites | Protected Mode: Off 90%



Change the RDD



The screenshot shows the Defense Personal Property System (DPS) web application. The browser title is "DPS - Test - 1.5.1.950 - V4 - Windows Internet Explorer". The address bar shows the URL: https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=pzSKorNN37c5KD-ZAvOPi. The page title is "Defense Personal Property System (DPS)". The navigation menu includes: Customer Surveys, Rates, TSPQP Form History, Tracking, Shipment Mgmt, Best Value Scoring, DPS User Satisfaction, Claims, Consignment Guide, and TSP Agents/Reps. The "Shipment Mgmt" tab is selected. The "Requested Delivery Date" is set to 2013-03-14. The "Planned Dates" section contains the following fields:

Field	Value
Planned Pack Date:	2013-01-29
Planned Pickup Date:	2013-01-31
Planned Latest Pickup Date:	2013-01-31
Customer Planned Destination Arrival Date (yyyy-mm-dd):	2013-03-13
Customer Housing Availability Date (yyyy-mm-dd):	2013-03-15
Planned/Agreed Delivery Date (yyyy-mm-dd):	2013-03-28

The "Planned/Agreed Delivery Date" field is highlighted with a red box. A callout box states: "The TSP enters a new Planned/agreed delivery date of 28 March and clicks 'Update Planned Dates'". The "Update Planned Dates" button is visible below the fields.



Change the RDD



DPS - Test - 1.5.1.950 - V4 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=pzSKorNN37c5KD-ZAvOPi

Defense Personal Property System (DPS) Unclassified/FOUO/Privacy Act Applies

Home Site Map Log Out

Customer Surveys Rates TSPQP Form History Tracking **Shipment Mgmt** Best Value Scoring DPS User Satisfaction Claims Consignment Guide TSP Agents/Reps

Show: Shipment Mgmt Tuesday, January 08, 2013 8:24:09 PM Reports Saved Queries: HELP

View/Edit Shipment Information

Primary Information:	
Customer Name:	Papi, Big
Customer SSN:	XXX-XX-5384
Service Branch:	Air Force
BL Number:	KKFA0000702
Shipment Type:	HHG
Shipment Market:	IHHG
Origin GBLOC:	KKFA
Destination GBLOC:	WKAS
Releasing Agent:	
Receiving Agent:	

Shipment Dates:		Edit Dates
Requested Pack Date:	2013-01-29	
Requested Pickup Date:	2013-01-31	
Requested Latest Pickup Date:		
Requested Delivery Date:	2013-03-14	
Planned Pack Date:	2013-01-29	
Planned Pickup Date:	2013-01-31	
Planned Latest Pickup Date:	2013-01-31	
Planned Delivery Date:	2013-03-28	
Actual Pack Date:		
Actual Pickup Date:		
Actual Delivery Date:		
Scheduled Delivery Date:		
Required Delivery Date:	2013-03-28	

TSP and Servicing Agent Info: [Edit Servicing Agents](#)

TSP SCAC:	AAAS
Origin Servicing Agent:	MA M&S
Origin Servicing Agent Phone Number:	5555555555
Destination Servicing Agent:	PA M&S
Destination Servicing Agent Phone Number:	5555555555

Customer Contact Information: [Edit Customer Contact](#)

Weights: [Edit Weights](#)

From View/Edit, the shipment record now shows the RDD has been changed to 28 March

Done

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90%



Print GBL



DPS - Test - 1.5.1.950 - V4 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=MOUyYvFnNcy8ETTsm5cd

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V4

Defense Personal Property System (DPS) Unclassified/FOUO-Privacy Act Applies Home Site Map Log Out

Rates TSPQP Form History Tracking Shipment Mgmt Best Value Scoring DPS User Satisfaction Claims Consignment Guide TSP Agents/Reps

Show: Shipment Mgmt Tuesday, January 15, 2013 2:44:22 PM Reports Saved Queries: HELP

Print BL/GBL

Customer Name:	Papi, Big	<p>This is the first time the BL/GBL for this shipment has been printed. Click the Confirm Original BL/GBL Print button below to print the shipment BL/GBL, which will display ORIGINAL on the top of the form. All subsequent printings will not display this.</p> <p>Note that once the Confirm Original BL/GBL Print is clicked, the TSP will no longer be able to edit the associated shipment information (i.e. pre-move survey information)</p> <p>Confirm Original BL/GBL Print</p> <p>The original copy of this BL/GBL has not been printed by the TSP Master. You will not be able to request a copy of the BL/GBL until the TSP Master has printed the original copy. Please contact your TSP Master.</p> <p>Note: The TSP Master is the only user that can print the Original GBL.</p>
Orders Number:	23	
Planned Pickup Date:	2013-01-31	
Planned Delivery Date:	2013-03-28	
RDD:	2013-03-28	
Shipment Type:	HHG	
Channel:	US74 To GE	
Code Of Service:	4	

BL/GBL Number: KKFA0000702

TSP: AAAS

The TSP prints the GBL with an RDD of 28 March

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GBL Print



The GBL is the ONLY document that establishes the actual RDD. Any change to the RDD after this point can only be accomplished by issuing a GBL Correction SF1200.

https://dpstest.sddc.army.mil/shipmentmanager/formervlet?shipmentID=53373&formID=SF1203&origin - Windows Intern...
 https://dpstest.sddc.army.mil/shipmentmanager/formervlet?shipmentID... Live Search
 File Edit Go To Favorites Help
 https://dpstest.sddc.army.mil/shipmentmanager/form... Page Tools >>

U.S. GOVERNMENT BILL OF LADING		— PRIVATELY OWNED PERSONAL PROPERTY		ORIGINAL		B/L NO. KKFA0000702	
1. TRANSPORTATION COMPANY (S. AGENT) (MA M&S) AAA SYSTEMS, INC. TENDERED TO				2. SCAC AAAS	3. SERVICE CODE 4	4. SHIPMENT NO. 1 / 1	5. DATE B/L PRINTED 20130115
6. REQUESTED PICKUP DATE 20130129	7. REQUESTED PICKUP DATE 20130131	8. REQUIRED DELIVERY DATE 20130328	9. PRIVACY ACT DATA (5 USC 552a) THIS FORM SERVES AS A PROCUREMENT, ACCOUNTABILITY AND PAYMENT FORM IN THE SHIPMENT OF PRIVATELY OWNED PERSONAL PROPERTY FOR THE ACCOUNT OF THE U.S. INFORMATION THEREON MAY BE USED TO PREPARE RELATED DOCUMENTS OR COLLECT EXCESS COSTS. DISCLOSURE OF INFORMATION IS VOLUNTARY BUT ITS ABSENCE MAY PRECLUDE SHIPMENT OR PROPERTY.		10. PROPERTY OWNER'S NAME, SOCIAL SECURITY NO., RANK AND PAY GRADE Papi, Big XXX-XXX-5384 COL/O-6 WD Graf		
13. EXTRA PICKUP/DELIVERY (Complete address) SERVICE NOT APPLICABLE			11. AUTHORITY FOR SHIPMENT (Order No. par. No., HQ) 23 AF		12. DATE OF ORDER 20121203		
16. RECEIVED BY THE TRANSPORTATION COMPANY NAMED ABOVE, THE PROPERTY HERINAFTER DESCRIBED, IN APPARENT GOOD ORDER AND CONDITION (CONTENTS AND VALUE UNKNOWN), TO BE FORWARDED TO DESTINATION BY THE SAID COMPANY AND CONNECTING LINES, THERE TO BE DELIVERED IN LIKE GOOD ORDER AND CONDITION TO SAID CONSIGNEE. THIS BILL OF LADING IS GOVERNED BY THE REGULATIONS RELATING THERETO AS PUBLISHED IN TITLE 41, PART 102-118 OF THE CODE OF FEDERAL REGULATIONS. TERMS AND CONDITIONS ARE ALSO CONTAINED IN THE TENDER OF SERVICE.				14. DEPARTMENT/AGENCY United States Air Force		15. TRANSPORTATION CONTROL NO.	
18. CONSIGNEE (Name and destination delivery address) (See block 13.) Papi, Big COL/O-6 Graf OS Home GRAFENWOHR, GERMANY GE				17. FULL NAME OF SHIPPER JPPSO-COLORADO SPRINGS, CO			
20. RESPONSIBLE DESTINATION INSTALLATION/OFFICE CP990-GRAFENWOHR BLDG 540/542 Getysburg Ave GRAFENWOHR, APO 09114 GERMANY				19. FROM (Complete address of point of pickup) (See block 13.) CO Home COLORADO SPRINGS, CO 80901		21. BILL CHARGES TO (DEPT./AGCY./BUR./OFF., AND COMPLETE MAILING ADDRESS) US Bank PowerTrack Minneapolis, MN 800-417-1844 PowerTrack@usbank.com	
22. VIA (Names of interlining carriers)				23. FOR CARRIER USE ONLY- WAYBILL/FREIGHT BILL NO.		24. APPROPRIATION CHARGEABLE SDN: 1234 ADN: 5678 DI: 57 TAC: 575	
25. REMARKS (Special services, use reverse) For Export.							



Domestic



- The process is the same for a domestic shipment except for:
 - Upon award, customers desired delivery date will already be populated as the RDD. The transit time is not visible to the TSP at the premove survey



SUMMARY



- The RDD process in DPS will use 5 different dates to help create the RDD.
- The customers desired delivery date is the most important date used to establish the RDD.
- PPSO's and TSP's must communicate with the customer to ensure the RDD is understood.
- The needs of the member/employee, individual carrier's capabilities, and established transit times will ultimately determine the RDD.



QUESTIONS?



- We will do our best to answer all questions within the time allotted.
- If we are unable to get to your question, please submit an e-mail to:
army.sddc.safb.shipments@mail.mil